



### **Macquarie 4 Star Terms and Conditions**

1. You (our guest) agree to pay Macquarie 4 Star for all accommodation and ancillary costs charged to the room after check in and for any loss or damage to the room during the stay.
2. You agree to advise us of any changes to your booking. Rates quoted are based on the selected dates, number of occupants, length of stay and chosen rate plan. Any alterations to these details may affect the nightly rate charged. Rooms cannot exceed maximum guest capacity. Extra guest charges at \$30 per person per night. Cots are not available in Bronze & Silver Rooms.
3. You agree that check out time is 10.00am on date shown for your departure unless otherwise arranged with Macquarie 4 Star. Additional charges may apply for late departures.
4. You agree that any charge for services to you, not billed at the time of your departure, may be added to your account for settlement as arranged or may be charged to the card used to guarantee payment of your account.
5. You agree to pay us for any excess cleaning, loss or damage to the room or equipment of the room during period of use. All guests staying in Spa Suites are advised to read the operational instructions provided prior to use. Registered guests will be charged for any damages, excess cleaning fees caused due to overflowing etc.
6. You agree that any monies or other valuables, goods or vehicles that belong to you, brought in or on to the rooms, grounds or car park remain your responsibility and we are not responsible for their safekeeping. You agree that you will not make a claim against us for any damage or loss to your goods or valuables, regardless of how or where the loss or damage occurred.
7. You agree to abide by Macquarie 4 Star's No Party and excessive noise policy. All guests occupying the room are required to register at check in. Non registered guests are not permitted in rooms after 10pm. You agree that in any case where you or any guest or family member brought onto the property by yourself causes unreasonable annoyance to and/or disruption to the privacy of another residing guest of the property; we have the right to evict you and any member of your associated party.
8. You understand that all rooms at Macquarie 4 Star are non-smoking. A \$250.00 cleaning fee will be charged to the registered guest if evidence of smoking in the room is found. If the fire alarm is activated the registered guest will be liable for the call out fee from the NSW Fire Brigade (approx. \$1000.00). Smoking is permitted on balcony provided balcony doors are closed.
9. You agree that you are at least 18 years of age to make a booking and check in. Photo ID and credit card used to make the booking must be presented on check in. As we are attached to a licensed venue, all guests over 18 years of age entering Club Macquarie will be required to sign in, except those who hold a full club membership. All children under 18 years must be accompanied by parent/guardian at all times.

### **Macquarie 4 Star Cancellation Policy**

Cancellations and amendments to leisure and corporate bookings must be lodged 48 hours prior to arrival date and time of 2:00p.m. Failure to cancel or amend reservations prior to this time will result in one nights' accommodation being charged to the credit card used to guarantee the reservation. Group bookings must lodge all cancellations and amendments 14 days prior to arrival and time of 2.00pm. 50% may be charged if less than 7 days' notice is given, 100% may be charged if less than 48 hours notice is given. All cancellations will forfeit deposit paid.